Mid-Michigan Library League
June 2021 Member Survey
Compilation
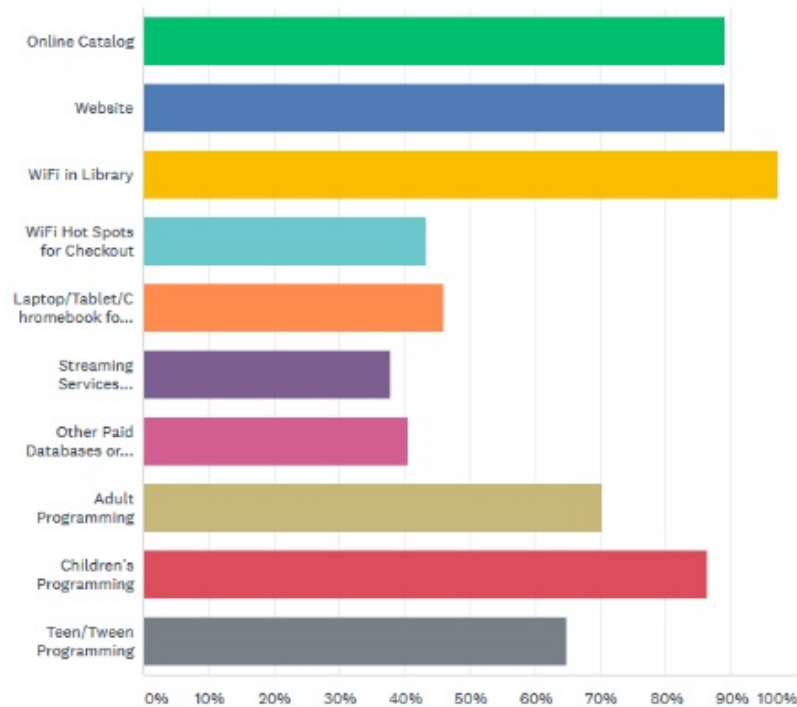

Question 1 was identification, so the compilation begins with Question 2

Does your library offer (select each that applies):

Answered: 37 Skipped: 0

ANSWER CHOICES	RESPONSES	
Online Catalog	89.19%	33
Website	89.19%	33
WiFi in Library	97.30%	36
WiFi Hot Spots for Checkout	43.24%	16
Laptop/Tablet/Chromebook for Checkout	45.95%	17
Streaming Services (Hoopla or other media streaming service)	37.84%	14
Other Paid Databases or eResources	40.54%	15
Adult Programming	70.27%	26
Children's Programming	86.49%	32
Teen/Tween Programming	64.86%	24
Total Respondents: 37		

Comments (29)

TELL US MORE - Which ILS? Do you use Ploud? What devices do you checkout? What other eResources do you provide?

QUESTION 2 - Showing **29** responses

- No Ploud, MelCat yes, 8 hot spots, 6/16/2021 9:26 AM
- ILS - Alexandria Ploud - Yes Device Checkouts - Wifi Hotspots/laptops EResources - Up North Digital 6/11/2021 3:36 PM
- Apollo / Yes / only the wifi hotspots as far as electronics. 6/11/2021 8:00 AM
- We currently use Verso as Ploud. We check out chromebooks and hotspots. 6/10/2021 10:35 PM
- We don't allow our Chromebooks to be checked out, we do have 5 for in library use. 6/10/2021 12:14 PM
- Biblionix/Apollo ILS. We use Wix for our website. Checked out devices are just those listed above. Eresources are Up North Digital, Hoopla, Wowbrary. 6/10/2021 11:46 AM

- 4 mobile hot spots, 1 chromebook, E Resources =Overdrive audiobooks, no website just FB page, We do have online catalogue for titles we have cataloged thus far. 6/10/2021 5:55 AM
- Biblionix Apollo, Yes for Ploud, 6/9/2021 10:23 AM
- Verso AutoGraphics, laptops and Kindles. 6/8/2021 3:45 PM
- Ploud. 6/8/2021 12:15 PM
- Apollo. Yes, we use Ploud for our website. We check out laptops for college students. 6/8/2021 10:05 AM
- ILS is Biblionix Apollo, website is Wordpress. We have Transparent Languages, Universal Class, Ancestry, Overdrive, 6/8/2021 9:57 AM
- We use Apollo and Ploud. The only device we check out is a recorder that was provided by a local radio station so they can collect stories of local interest. 6/8/2021 8:22 AM
- We use Verso from AutoGraphics and Ploud for our website. 6/7/2021 9:32 PM
- Apollo Biblionix. 6/7/2021 8:06 PM
- ILS: Atriuum from Book systems. Trained for Ploud but don't comprehend it; contracted tech is probably going to work with me on it. No devices; getting STEM kits donated through Newton's Road ready to check out. eResources: Up North Digital, Transparent Languages. 6/7/2021 5:59 PM
- We use VERSO. It is expensive for us and I need to see about the cost of switching to Apollo. We do use Ploud. For checkout - we have one circulation computer. Would like to change desktop to laptop. 6/7/2021 5:11 PM
- We have chrome books for our patrons but out Computer Tech does not have them ready but soon. We do not have many teens in our library. 6/7/2021 4:37 PM
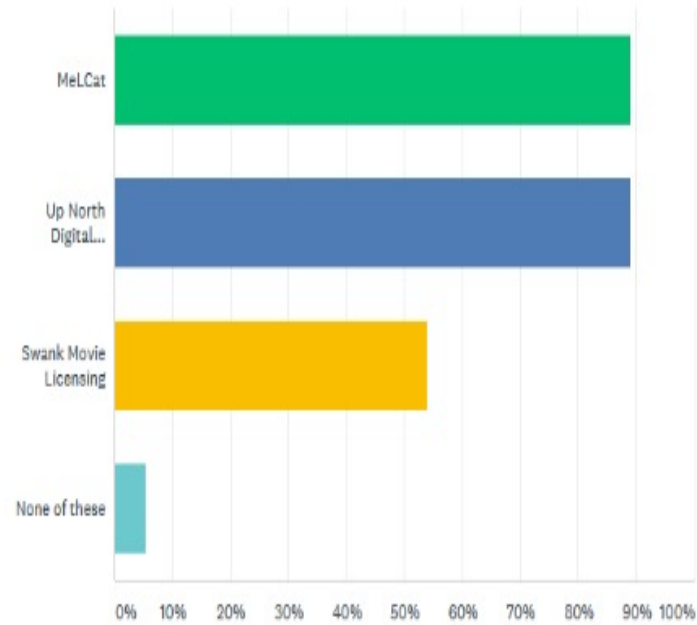- Apollo. Pioneer online. 6/7/2021 4:27 PM

- Biblionix Apollo We use Ploud. We have ipads. 6/7/2021 3:35 PM
- We'll be using Apollo (switching over from Nugen) effective 6.15.21. We have a circulating collection of STEM kits. We offer Kanopy streaming movies to our patrons. 6/7/2021 3:32 PM
- We use Apollo and Ploud. We have 2 chromebooks and a tablet to be used in the library. We use Libby and MelCat. 6/7/2021 3:08 PM
- We use Ploud for our website, we are just transitioning from Nugen to Apollo. We have books, audiobooks, DVDs, CDs for check out. We currently don't have hotspots or laptops, etc. for check out at this time. 6/7/2021 2:56 PM
- We are with Apollo and we LOVE it. Our website is through Weebly. I did mark down that we have Laptops available for check out, but that will not be true until July. In July we will have Canon cameras available for check out for photography as well as recording video. We will also have a videocamera and MacBooks available for check out. This is a continuation of our oral history project. The hope is these devices will be used to continue with recording oral histories in the community. We will continue with virtual programming, for now, while also adding some outdoor programs. 6/7/2021 2:53 PM
- Verso. 6/7/2021 2:53 PM
- Apollo, Ploud is our website platform, currently checking out: laptop, Chromebooks, STEM kits, Ready-to-go student backpacks with science experiments, books and info (tied to MDE curriculum), puppets and book kits, hotspots, access to hoopla, Ancestry. 6/7/2021 2:38 PM
- Atriuum Yes we use Ploud Hotspots and Laptops Hoopla Newsbank eMagazines Ancestry. 6/7/2021 2:38 PM
- We use Ploud, and have a hotspot for checkout! We also have a Lenovo laptop for in-library check-outs! Additionally, we have access to Ancestry.com 6/7/2021 2:38 PM
- Apollo from Biblionix for our ILS, Ploud for our website, Ancestry in the library, 6/7/2021 2:35 PM

Does your library participate in (select each that applies):
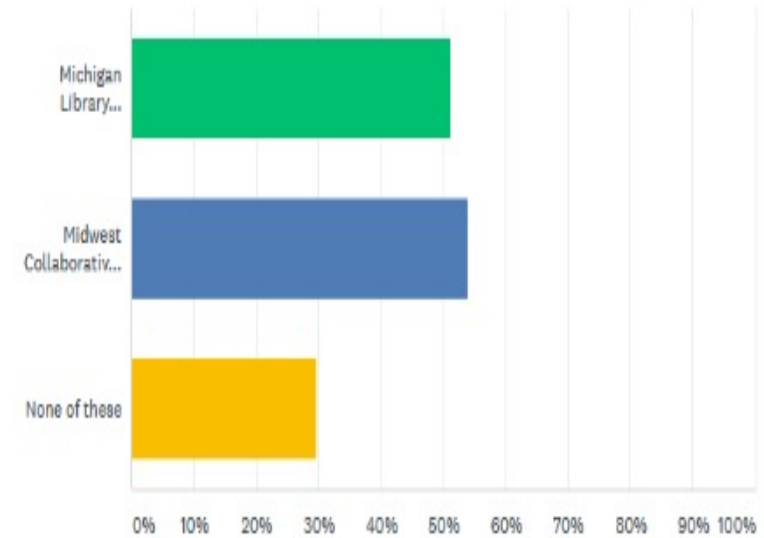
Answered: 37   Skipped: 0

ANSWER CHOICES	RESPONSES	
▼ MeLCat	89.19%	33
▼ Up North Digital (OverDrive Consortium)	89.19%	33
▼ Swank Movie Licensing	54.05%	20
▼ None of these	5.41%	2
Total Respondents: 37		

Is your library a member of (select each that applies):

Answered: 37   Skipped: 0

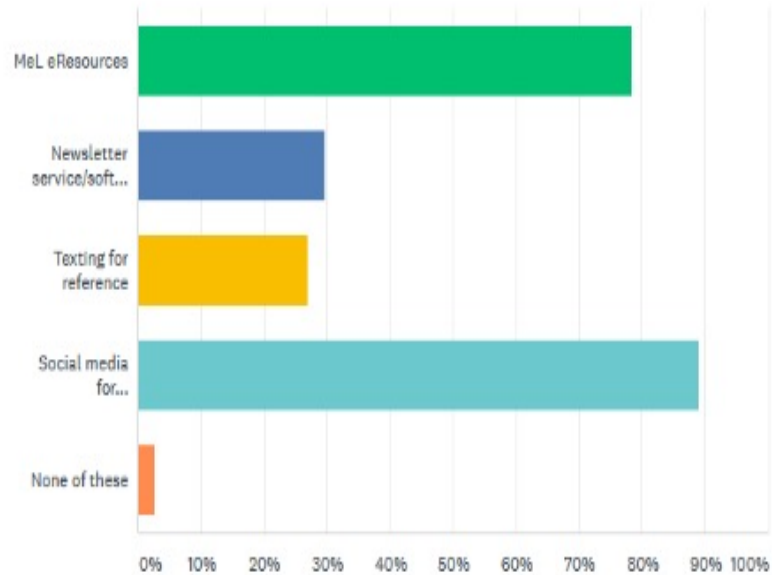| ANSWER CHOICES	▼	RESPONSES	▼
▼ Michigan Library Association (MLA)		51.35%	19
▼ Midwest Collaborative for Library Services (MCLS)		54.05%	20
▼ None of these		29.73%	11
Total Respondents: 37			

Comments (7)

Comments: Other (please specify)

QUESTION 4 - Showing **7** responses
- I think we are a member of MCLS but I am not really sure. 6/10/2021 12:14 PM
- not sure. 6/8/2021 8:22 AM
- ARSL, ALA/PLA 6/7/2021 5:59 PM
- ALA, ALSC, LLAMA, YALSA 6/7/2021 4:27 PM
- ALA, PLA, ARSL 6/7/2021 2:38 PM
- I'm pretty sure we're only part of MMLL? I could be wrong! 6/7/2021 2:38 PM
- American Library Association, YALSA 6/7/2021 2:35 PM

Q5

Customize   Save as ▼

Does your library staff use (select each that applies):

Answered: 37   Skipped: 0

ANSWER CHOICES	RESPONSES	
MeL eResources	78.38%	29
Newsletter service/software	29.73%	11
Texting for reference	27.03%	10
Social media for communication	89.19%	33
None of these	2.70%	1
Total Respondents: 37		

Comments (32)

TELL US MORE - which social media? etc.
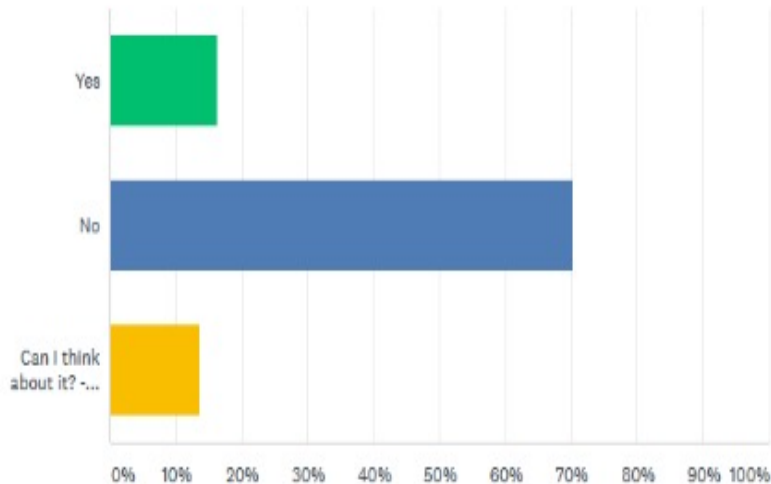
QUESTION 5 - Showing **32** responses

- Before Covid we had more of a private Facebook page. That was used for different things. Last Summer I had to start a new one to be able to do summer reading. So I am using this a little. I am really not a fan of Social Media they can be quite negative. But it was a nice source for the library during Covid. 6/16/2021 4:51 PM
- Website and Facebook 6/16/2021 9:26 AM
- Facebook 6/11/2021 3:36 PM
- Facebook 6/11/2021 2:01 PM
- We have a Facebook page but that's all I can manage. There are only two of us. :) 6/11/2021 8:00 AM
- Facebook 6/10/2021 10:35 PM
- Facebook 6/10/2021 12:48 PM
- We currently have a Facebook and Instagram account. 6/10/2021 12:14 PM
- Facebook and currently exploring Instagram. 6/10/2021 11:46 AM

- Occasionally Patrons ask a question on our FB page though they are encouraged to call or Email instead, Customers sometimes texted to let them know a book they've requested is in or that one overdue 6/10/2021 5:55 AM
- Facebook, Twitter, Instagram 6/9/2021 10:23 AM
- We use facebook, our website, local newspaper, flyers of our programs for all local business 6/8/2021 12:15 PM
- Facebook 6/8/2021 10:05 AM
- Facebook, Discord, Instagram 6/8/2021 9:57 AM
- Facebook 6/8/2021 9:35 AM
- Our Friends group takes care of our newsletter for us. For texting, we use GABBIE services through Apollo. We maintain a Facebook page. 6/8/2021 8:22 AM
- We use Facebook and Constant Contact. 6/7/2021 9:32 PM
- Facebook 6/7/2021 8:06 PM
- We use instagram and facebook occasionally. 6/7/2021 5:59 PM
- Facebook 6/7/2021 5:11 PM
- not really sure what all this is. 6/7/2021 4:37 PM
- Facebook instagram 6/7/2021 3:35 PM
- We have a Facebook page, with a good number of followers, and a fledgling Instagram account. We also subscribe to Wowbrary, for weekly emails about new collection items and library events, and utilize MailChimp for monthly e-newsletters. 6/7/2021 3:32 PM
- facebook, instagram & twitter 6/7/2021 3:13 PM

- We use Facebook for communication. We publish a Community Newsletter every month that is in print version and emailed to a number of people. I wasn't sure if that is what you were asking in regards to Newsletter service. 6/7/2021 3:08 PM
- Twitter, Instagram, Facebook, Pinterest 6/7/2021 3:05 PM
- Patrons can email us through the website, we communicate through our website and Facebook public service announcements about Library programs and resources. Patrons can message us through Facebook. 6/7/2021 2:56 PM
- We have a newsletter that we send out via mailchimp. We use Facebook for social media. 6/7/2021 2:53 PM
- Facebook and Instagram currently 6/7/2021 2:38 PM
- Facebook Instagram 6/7/2021 2:38 PM
- We use Twitter and Facebook 6/7/2021 2:38 PM
- Instagram, Facebook, We use google for our text-a-librarian line and gabbi through Apollo. 6/7/2021 2:35 PM

Q6

Is your library interested in the Encompass Employee Assistance Program (EAP), providing on-demand 24x7 support for staff (counseling, work/life resources) at a cost of $14 per person per year (co-op needs minimum of 180 to participate)

Answered: 37   Skipped: 0

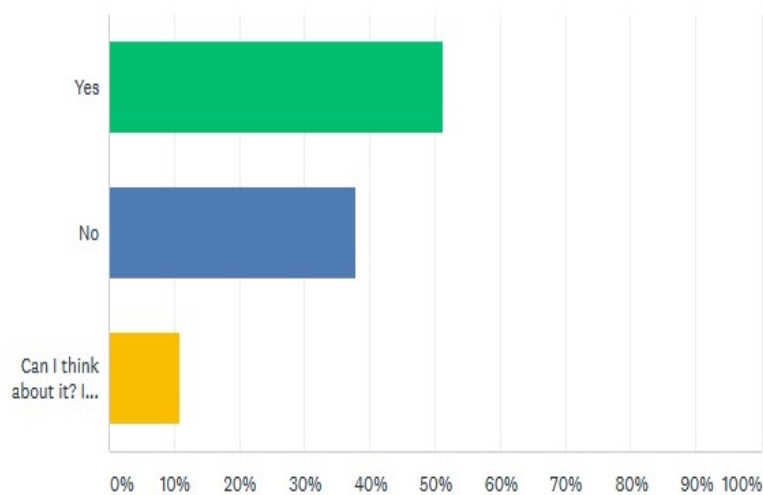| ANSWER CHOICES	RESPONSES	
▾ Yes	16.22%	6
▾ No	70.27%	26
▾ Can I think about it? - I'll be quick!	13.51%	5
Total Respondents: 37		

Comments (7)

TELL US MORE - How many staff would you sign up?

QUESTION 6 - Showing **7** responses

- 6. 6/9/2021 10:23 AM
- 2 or 3 maybe. 6/8/2021 12:15 PM
- 35. 6/8/2021 9:57 AM
- 4 - potentially, pending more information. 6/7/2021 3:32 PM
- 5. 6/7/2021 2:38 PM
- 1-3. 6/7/2021 2:38 PM
- 30. 6/7/2021 2:35 PM

Is your library interested in a group purchase discount for BookPage, a monthly publication with reviews of best new books across all genres. Minimum is 50 copies, then in multiples of 50. Cost is $.27 per copy with boxes delivered to MMLL office for distribution to you via RIDES.

Answered: 37   Skipped: 0

ANSWER CHOICES	RESPONSES	
▼ Yes	51.35%	19
▼ No	37.84%	14
▼ Can I think about it? I'll be quick!	10.81%	4
TOTAL		37

Comments (21)

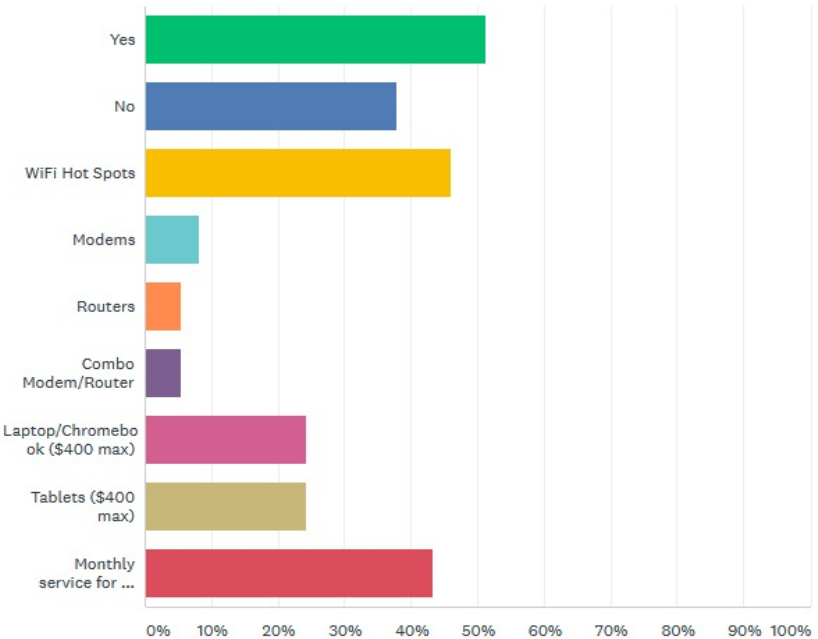TELL US MORE - How many boxes of 50 would you want?

QUESTION 7 - Showing **21** responses

- I think so. 6/16/2021 9:26 AM
- one box of 50 is our normal order. 6/11/2021 3:36 PM
- We would be interested in sharing with someone but there's no way we could use 50 copies. 6/11/2021 8:00 AM
- 1. 6/10/2021 10:35 PM
- We currently subscribe to Book pages and split the cost with Leelanau Township Library so we each get 25 copies, 50 copies would probably be too much because we rarely run out month to month. 6/10/2021 11:46 AM
- 1 box of 50 per month. 6/9/2021 10:23 AM
- One. 6/8/2021 12:15 PM
- We already receive BookPage. 1 box is enough for us. 6/8/2021 10:05 AM
- Currently get 2, we could probably go through more like 3 or 4. 6/8/2021 9:57 AM

- Our Friends group crrently purchases BookPage for us. 6/8/2021 8:22 AM
- We would want one box of 50. 6/7/2021 9:32 PM
- 1, if we can maybe decrease in winter; otherwise, 30 ea./month please. 6/7/2021 5:59 PM
- We would like to pair with Luther and order 1 box of 50 that we split - neither of us thinks that we could give out 50 every month - but could give 25. 6/7/2021 5:11 PM
- not sure. 6/7/2021 4:37 PM
- Already spilt with another library and 25 is more than enough. 6/7/2021 3:35 PM
- 1 box. We are BookPage subscribers, but would welcome any discounts that might be available. 6/7/2021 3:32 PM
- Our FOL group already provides, but would be happy to transfer. 6/7/2021 3:13 PM
- LeRoy and Luther will share a box. 6/7/2021 3:08 PM
- one box of 50. 6/7/2021 2:38 PM
- 2-We currently subscribe and get 100 copies a month. 6/7/2021 2:38 PM
- 2. 6/7/2021 2:35 PM

Tell us if you are interested in applying for the Emergency Connection Fund (ECF) grant program. Your library must comply with CIPA, the Children's Internet Protection Act. Items you can get for your library are for REMOTE use only (for checkout). If you answer "yes" please also use the check boxes to let us know what you are interested in.

Answered: 37   Skipped: 0

ANSWER CHOICES	RESPONSES	
▼ Yes	51.35%	19
▼ No	37.84%	14
▼ WiFi Hot Spots	45.95%	17
▼ Modems	8.11%	3
▼ Routers	5.41%	2
▼ Combo Modem/Router	5.41%	2
▼ Laptop/Chromebook ($400 max)	24.32%	9
▼ Tablets ($400 max)	24.32%	9
▼ Monthly service for Hot Spots (includes activation fee, can be used on existing devices)	43.24%	16
Total Respondents: 37		

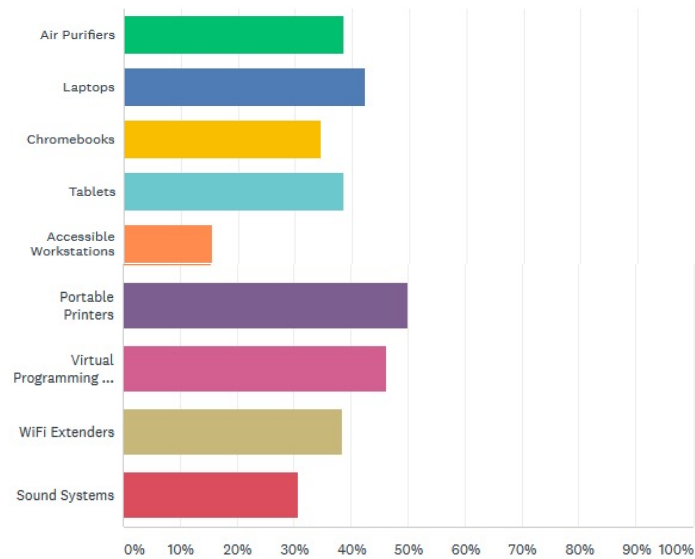TELL US MORE - let us know numbers, if you know how many you want

QUESTION 8 - Showing **15** responses
- I am really not sure. Hot spots are of interest. But around here the school is providing hot spots. So not sure it is a need we can really afford. I really see this could be more of a problem then a help. 6/16/2021 4:51 PM
- I believe Elite Funds is helping us with this. If we choose to do it. 6/16/2021 9:26 AM
- 2 more Hot Spots, monthly service for the 5 we have and the 2 mentioned before. 6/11/2021 3:36 PM
- would like 2 more hotspots, 1 Tablet 1 chromebook,Monthly service for all 6 hotpots (4 current and 2 new,) 6/10/2021 5:55 AM
- Elite Fund will likely handle this for us. 6/8/2021 9:57 AM
- I think we would want about 5 hotspots. 6/7/2021 9:32 PM

- I would be interested in five more hotspots and payment for the monthly service. 6/7/2021 8:06 PM
- Our eResources are awful. We need to take a serious look at what we need and what would be beneficial for our patrons. 6/7/2021 5:11 PM
- Not really sure without talking to computer tech and board. 6/7/2021 4:37 PM
- 40. 6/7/2021 4:27 PM
- I'm not very familiar with this program, but am definitely interested in participating. However, this will be contingent on having the time available to complete the required applications - we're short-staffed at the moment, and heading into our busiest season. 6/7/2021 3:32 PM
- Not sure- we have hotspots and Chromebooks and they don't circulate that often. 6/7/2021 3:13 PM
- I'm not sure what this question is asking. I'm thinking about trying to get 1 or 2 Hotspots and service, but I'm unsure about the coverage in Luther. With the time needed to figure out if this would work for us, I'm unsure if we should proceed. 6/7/2021 3:08 PM
- 4 hotspots with service, 1 laptop, 1 tablet (iPad), 4 Chromebooks. 6/7/2021 2:38 PM
- I'm not sure about this. 6/7/2021 2:38 PM

The Library of Michigan will be releasing the ARPA LSTA grant instructions soon. There will be an individual equipment grant program, but the minimum will be $25,000 so it is intended for large ticket items that can be procured quickly (lockers, kiosks, bookmobiles, etc.) - for digital inclusion and for the safe provision of services. The other part of the program will involve statewide grants run by collaborative partners (MLA, MCLS, MCDA - co-ops), one of which will provide equipment. Here are LIKELY offerings - not all will be offered, but tell us what you are interested in!

Answered: 26   Skipped: 11

ANSWER CHOICES	RESPONSES	
Air Purifiers	38.46%	10
Laptops	42.31%	11
Chromebooks	34.62%	9
Tablets	38.46%	10
Accessible Workstations	15.38%	4
Portable Printers	50.00%	13
Virtual Programming in a Box (video camera, tripod, green screen, etc.)	46.15%	12
WiFi Extenders	38.46%	10
Sound Systems	30.77%	8
Total Respondents: 26		

Comments (10)

TELL US MORE - What/how many/ what else?

QUESTION 9 - Showing **10** responses

- We are needing a new projector. 6/11/2021 3:36 PM
- Air purifers for a 3,175 sq ft building, sound system for bd mtgs, and informational programming. 6/9/2021 10:23 AM
- N/A thanks. 6/7/2021 5:59 PM
- I am interested in a document projection system that I can link with a computer. 6/7/2021 5:11 PM
- Need to talk to board and computer tech. I dont know how many to ask for. 6/7/2021 4:37 PM
- Again, we're interested, depending on our ability to devote the needed staff time to complete or assist with the application process. 6/7/2021 3:32 PM
- If funding is offered through the co-op, will those items also need to be CIPA compliant? 6/7/2021 2:53 PM
- We have 4000 square feet, so however many we would need to cover that area, 4 Wi-Fi extenders to attach to remote free library units, a portable sound system for use at outdoor events, one portable printer with faxing capability(?). 6/7/2021 2:38 PM
- Not sure right now. 6/7/2021 2:38 PM
- Alas! We already bought a couple air purifiers, which cover our space, as well as a laptop for circulation. But virtual programming in a box sounds incredibly interesting! 6/7/2021 2:38 PM

Question 10 – What else do you want to tell us?

QUESTION 10 - Showing **9** responses

- Thank you for allowing us to take this survey. 6/11/2021 3:36 PM
- Thanks for asking and thanks for all you do! 6/9/2021 10:23 AM
- Thank you for all the information We have a great Director at Our Mid Michigan Library League who is very helpful. 6/8/2021 12:15 PM
- I appreciate your work gathering this info to serve the coop! 6/7/2021 5:59 PM
- I would have to talk to computer tech and board to determine numbers. 6/7/2021 4:37 PM
- Thanks for exploring these opportunities, and getting our feedback. 6/7/2021 3:32 PM
- Any MMLL libraries interested in collaborating on a bookmobile or STEAM mobile would be great! 6/7/2021 2:38 PM
- Thanks for all that you do!!! 6/7/2021 2:38 PM
- Thank you for working so hard to discover need and fill it! 6/7/2021 2:35 PM